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| **Article ID:** | 2019 |
| **Article Name:** | [2019]The door seal is broken on my oven |
| **Topic Location:** | Cooking/Oven/Door |
| **Meta-data:** | sealing, gasket, broken |
| **Related Articles:** |  |
| **Related Questions:** |  |

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**Article Content:**

If you want to, you can replace the damaged door seal yourself. Please get in touch with our web shop, where you can order a new spare part.

If you appliance is still under warranty you will be sent a new door seal free of charge, if not, you will have to pay for a new one. Also if your oven is under warranty and you feel you are not able to replace the door seal yourself, you may also get in touch with our service force, and they will visit you to solve the problem.

Please be aware that if your oven is out of warranty and you call a service engineer, you will be charged for the visit and the part.

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